

SS Great Britain Summer Visitor Experience Volunteer



Purpose of the role:

To welcome, engage and inspire our visitors during our busy summer season. We have an exciting programme of events planned at the SS Great Britain this summer and are looking for volunteers to help us bring the ship and the dockyard to life.

Main activities:

The role will be varied, and will provide you with a range of experiences. If you have additional ideas or skills, that you would like to share with us through this role, we would love to hear about them. The main activities include:

- Engaging and inspiring visitors on board the ship, by sharing the stories of the SS Great Britain and her passengers.
- Organising the family satchels and handing them out to family visitors.
- Encouraging visitors to interact with our global stories database, in the Dockyard Museum, to find out more about people who travelled on the ship.
- Engaging the public with a range of fun and interactive activities, particularly during Harbour Festival.
- Welcoming people to the visitor centre: directing people, checking tickets, answering questions and helping people get the most from their visit.
- Engaging visitors with some of the interactives in our Being Brunel Museum.
- Encouraging visitors to dress up in Victorian costume, and have their photo taken in Flash, Bang, Wallop.

What the SS Great Britain can offer you:

- The opportunity to gain experience at an award-winning heritage site.
- Gain experience in the museum/tourism sector.
- The opportunity to make new friends and be part of a vibrant team.
- A training programme to equip you with the knowledge, skills and confidence needed to get started as a summer volunteer.
- If you enjoy your time with us, the opportunity to volunteer on a more regular basis or at other events during holiday periods.

About you:

No prior experience is necessary as we will provide you with all the training and information that you need. We are looking for people who:

- Are friendly, approachable and confident in a busy environment
- Have an interest in tourism and providing an excellent visitor experience
- Are enthusiastic about engaging visitors of all ages and backgrounds
- Have an interest in history and in making it engaging for visitors
- Can volunteer for at least 10 days during July and August (specific dates can be negotiated)
- Are willing to undertake training related to the role

As a Summer Visitor Experience Volunteer you will be supervised by our Visitor Experience Volunteer Supervisor. Volunteers are an important part of the organisation and play a vital role in enhancing the work of the Trust. We are committed to providing volunteering opportunities of a high standard.

Interested?

If you would like to join our crew for the summer or have any questions please get in touch by completing an enquiry form, available at

<http://www.ssgreatbritain.org/support-us/volunteer>

Potential volunteers will be invited to a recruitment event to discuss the role further and to ensure that it is right for you. This will give you the chance to learn more and to meet the staff and volunteers you would be working with.

You can contact our Volunteer Administrator on 0117 922 5737 or by email volunteering@ssgreatbritain.org. We would love to hear from you!