Volunteer Role Description
Community and Family Engagement Volunteer

Purpose of the role:
To contribute to the Trust’s community programme, by supporting outreach activities at community events across Bristol and to support family engagement activities on site at the SS Great Britain.

Main activities:
Community and Family Engagement Volunteers support the delivery of onsite family activities (such as our Family Takeover Days and our free under 5s storytelling) and offsite community events at libraries, community centres and festivals around Bristol. This role supports the Trust’s community programme, which aims to engage people who might experience barriers to visiting the museum.

This is an interesting and varied role, with the opportunity to volunteer in different settings. It’s also a flexible role, allowing you to choose the events you are able to support, with the expectation that you will support at least 5 events each year.

You will engage members of the public with the history of the SS Great Britain and Isambard Kingdom Brunel in fun and interactive ways, including:

- Using handling objects, crafts and games to help people to learn about the history of the ship and Brunel.
- Engage people in conversations and encourage them to participate in activities.
- Supporting families to engage with hands-on activities and games as part of our onsite Family Takeover Days.
• Assisting with the practicalities of each event, including set up and packing away.
• Providing feedback following events to help inform future delivery.

What the SS Great Britain can offer:

• A fun and engaging role where you can gain experience of family engagement and outreach work in the museum and heritage education sector.
• The chance to learn the fascinating history of the ship and the work and life of Isambard Kingdom Brunel.
• A social and training program with opportunities and events throughout the year.
• The opportunity to be part of a friendly and supportive team of staff and volunteers.
• Comprehensive training and support from our Communities Officer.
• A reference when you have been volunteering with us regularly for over six months.

About you:

Whilst previous experience of working with families and children and/or people from a range of backgrounds would be an advantage, we are primarily looking for people who:

• Are friendly, approachable and confident in a busy environment.
• Enjoy engaging with people of all ages, particularly families and children, in a flexible way which responds to their own interests.
• Have an ability to relate to people from different cultures and backgrounds.
• Over the course of a year, are willing to support at least 5 events. These primarily take place in school holidays and at weekends.
• Are willing to travel to offsite events in different parts of the city (we can reimburse reasonable travel expenses)

As a Community and Family Engagement Volunteer you will be supervised by Leila, our Communities Officer.

Volunteers are an important part of the organisation and play a vital role in enhancing the work of Brunel’s SS Great Britain Trust. We are committed to providing volunteering opportunities of a high standard.

Ready to take the next step?

If you would like to join our crew or have any questions please get in touch by completing an enquiry form, available at http://www.ssgreatbritain.org/support-us/volunteer.

You will be invited to a recruitment event where you’ll have the chance to learn more about the volunteer roles, meet the team, discuss the role further and ensure that it is right for you.

You can contact our Volunteer Administrator by emailing volunteering@ssgreatbritain.org or call 0117 374 4502. We would love to hear from you!